

# SAI CHARAN BANDAR

Product Manager

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## PROFESSIONAL SUMMARY

Product Manager with 10+ years across product management, business analysis, and backend engineering. Combines strong product and UX judgment with technical depth to turn complex user and business problems into intuitive, buildable solutions. Known for connecting strategy to execution, uncovering user friction, and aligning distributed teams around clear product decisions. Uses AI throughout product work for research, analysis, prototyping, documentation, and reusable agentic automations.

## KEY SKILLS

**Product Management:** Product strategy and execution, roadmap planning, requirements definition, prioritization (RICE, MoSCoW), stakeholder management, Agile (Scrum, Kanban), release readiness and UAT

**Discovery & Design:** User interviews and research, journey mapping, user-flow and swimlane analysis, funnel and drop-off analysis, wireframing, high-fidelity prototyping, Pendo product analytics

**Technical Product Management:** API-first and event-driven systems, REST API specification and debugging, distributed systems, data modeling, SQL, production triage, root cause analysis, log analysis

**AI-Native Delivery:** Agentic AI, reusable skills and automations, prompt design, Claude, Cowork, Codex, Hermes, Ollama, local LLM workflows, AI-integrated research, prototyping, documentation, and delivery

**Platforms & Tools:** AWS (Lambda, API Gateway, DynamoDB, S3), Jira, Confluence, Figma (including FigJam and Figma Make), Postman, New Relic, Mezmo, Metabase, AWS QuickSight, Google Analytics, HubSpot

## PROFESSIONAL EXPERIENCE

**Senior Consultant (Product Management, Business Analyst)** | Tenarai (formerly Infogain) May 2026 - Present

**Product Manager** | Infogain - HP Inc. Oct 2025 - Apr 2026

- Translated HP's FY26 platform outcomes into engineering priorities, aligning product, program management, and engineering on the refactoring of legacy Adobe Commerce modules into a unified Platform-Tenant model.
- Defined requirements and built high-fidelity prototypes in Figma Make for a centralized store onboarding portal, incorporating architecture and engineering feedback.
- Improved communication between platform and tenant product teams by co-launching a newsletter, creating a dedicated Microsoft Teams channel, and conducting quarterly interviews to identify friction.
- Established product documentation alongside existing architecture records by authoring functional specifications and user flows for the Platform-Tenant model and onboarding portal.

**Product Manager** | Infogain - Charitable Impact Jun 2021 - Sep 2025

*Progressed from Business Analyst to Technical Product Manager to Product Manager for Social Features*

- Cut production issue resolution time by 20-30% by designing and rolling out a triage system across product, engineering, and support for 3-5 issues per week.
- Shipped a charity administration revamp on schedule by identifying five recurring user pain points, validating them through support cases, and leading workshops, delivery collaboration, and UAT to include all five fixes without moving the release date.
- Co-led four foundational infrastructure releases for Charitable Allowance, including restructuring the core account model to unblock downstream feature development.
- Defined roles, permissions, product behavior, and data flows for role-based access control, establishing foundations later extended through audit and change data capture (CDC) capabilities.

- Translated executive vision into a multi-quarter social features program by breaking it into 6+ initiatives and aligning product, design, and engineering on scope and sequencing.
- Bridged product leadership and 50+ engineers by translating strategic priorities into clear requirements and resolving ambiguity throughout delivery.
- Led a US market-entry MVP from vendor evaluation through launch, customizing the HubSpot landing page and establishing Google Analytics monitoring.
- Used Pendo behavioral analytics to identify journey patterns and flow drop-offs that informed product prioritization.
- Prepared the organization for public releases by leading company-wide demonstrations and coordinating UAT, release notes, and support readiness.
- Reduced manual work for internal teams by defining requirements and mock interfaces for enhancements to the Ruby on Rails administration application across product releases.
- Maintained feature consistency across web and native mobile by coordinating requirements and delivery with the mobile development team.
- Expanded access to product and operational insights by partnering with data engineering and data science to develop dashboards in Metabase and AWS QuickSight.

## Senior Software Engineer | BuildDirect

Sep 2015 - May 2021

*Progressed from Software Engineering Intern to Senior Software Engineer*

- Engineered and launched a lead-time calculation microservice that generated customer shipping estimates during the purchase journey.
- Streamlined post-order operations by integrating Brightpearl OMS and debugging inventory-related production issues.
- Built scalable commerce services using Node.js and AWS Lambda, API Gateway, DynamoDB, and S3.
- Diagnosed complex commerce issues as the Pimcore subject-matter expert and administrator, using production access, SQL, and root cause analysis.
- Investigated product and operational issues across engineering, QA, data, and architecture using Python, SQL, and production data.

## SELECTED AI WORK

- Build reusable agentic skills and automations in Claude, Cowork, and Codex for structured research, content generation, and repeatable delivery workflows.
- Run Hermes and other local LLMs through Ollama to evaluate private, locally hosted workflows for data-sensitive use cases.
- Develop home maintenance app, a habit-forming iOS companion for homeowners, using AI across product research, experience design, prototyping, and iterative development.

## EDUCATION & CERTIFICATIONS

**Forward Graduate Certificate** | McKinsey & Company | 2025

**Design Thinking Workshop Certificate** | Academy of Design Thinking | 2021

**Product Management Certification** | Duke Corporate Education | 2020

**Bachelor of Technology (B.Tech)** | JNTUA | 2015